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## **BUILDING FOR THE FUTURE: HILL INTERNATIONAL SELECTS ITINVOLVE**

***Global leader in managing construction risk will use ITinvolve Service Manager  
to reduce IT change risk and improve service stability***

**HOUSTON, Jan. 13, 2015** – [ITinvolve](#), provider of the industry’s first IT agility application, today announced that Hill International, the global leader in managing construction risk, has selected [ITinvolve Service Manager™](#) to reduce IT change risk and improve service stability. ITinvolve Service Manager is a simple, easy-to-use IT Service Management (ITSM) application with collaboration built into every process.

In contrast to traditional ITSM tools that offer little more than ticketing and approval workflows, ITinvolve Service Manager engages the right experts to assess change risk quickly and collaboratively, arming them with the necessary information they need to make accurate decisions and increase change approver confidence.

*“Our current approach to IT change management was very manual with disconnects across teams that often resulted in approval delays and unplanned outages,” said Michael Petrisko, SVP and CIO at Hill International. “With ITinvolve, we can easily gather information from different sources and continuously validate our environment documentation to keep it up to date. The flexibility, ease of use, and ease of configuration ITinvolve provides helps us create a self-maintaining, integrated IT knowledge system that is owned and contributed to by everyone instead of having knowledge scattered in different teams and tools.”*

A key reason Hill International was attracted to ITinvolve was the number of independent industry reviews that have highlighted the collaborative nature of the solution.

*“With the collaborative process workspaces ITinvolve enables, we can ensure information is shared much more effectively across teams and avoid a siloed approach to change management that leaves risks undetected and back out plans inadequate,” Petrisko added.*

With major service lines supporting high complexity project management and project claims management, IT system up time is critical to Hill International’s business.

*“As a professional services type firm, time is money. If we are not up and operational, our 4,600 professionals cannot work and cannot drive revenue for the business. The benefits ITinvolve Service Manager provides are critical not only to IT but also to our business and our clients,” Petrisko stated.*

Going forward Hill International plans to expand use of other products in the ITinvolve portfolio.

*“When you look at ITinvolve’s offerings, they don’t provide a separate change tool, support tool, development tool, and infrastructure management tool; instead, they provide an enterprise-wide approach to improve IT knowledge exchange, collaboration, and decision-making, and that helps everyone align and engage with one another both upstream and downstream to support the business. We plan to make ITinvolve our ‘platform of choice’ for IT collaboration,” said Petrisko.*



ITinvolve is a new breed of IT management solution born from the belief that people are the greatest asset in every IT organization. We believe the expert knowledge IT professionals have about their environments, applications, projects, policies and the interconnectedness between them are crucial to not only achieving stable operations but also greater business agility.

ITinvolve was named a 2014 CRN Emerging Vendor, and has twice earned the Best-in-Class designation in independent comparative reviews conducted by *The ITSM Review*. In April 2013, Gartner named ITinvolve a 'Cool Vendor in IT Operations Management'.

### **About ITinvolve**

ITinvolve creates Cross-Team Workspaces that bring the right people, tools, information and analysis together to help teams do their jobs more effectively. Supporting workspaces for development and infrastructure projects, IT management processes, what-if scenarios, and environment analysis, ITinvolve is the application where IT and the business work together to achieve greater agility while ensuring operational stability and quality. Less searching, less guesswork, and fewer silos – that's *People Powered IT™*. For more information, visit [www.itinvolve.com](http://www.itinvolve.com).

### **About Hill International**

Hill International, with 4,600 professionals in 100 offices worldwide, provides program management, project management, construction management, construction claims and other consulting services primarily to the buildings, transportation, environmental, energy and industrial markets. Engineering News-Record magazine recently ranked Hill as the ninth largest construction management firm in the United States. For more information on Hill, please visit our website at [www.hillintl.com](http://www.hillintl.com).

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